

For Immediate Release

Dah Sing Bank Statement on Phishing Email and Fraudulent Website

(Hong Kong, 22 October, 2024) – Dah Sing Bank, Limited (the “Bank”) has become aware today that fraudsters have issued a phishing email asking the recipient to contact “Dah Sing Investment Bank” via an email address account@dahsingltd1.serv00.net to sign an agreement on investment funds and make a fund release. Additionally, the Bank has discovered that fraudsters are operating a fraudulent website with the unauthorised usage of the Bank’s brand in their names under the website addresses of dahsingltd1.serv00.net/83190671/clientside/?verirypage&human=# and dahsingltd1.serv00.net/83190671/clientside/secure/ (collectively, the “fraudulent websites”), where customers and/or members of the public may be requested to register for account(s) or log in with personal information, or perform transfer(s) of funds via the fraudulent website(s).

The Bank hereby confirms and clarifies that the abovementioned phishing email, email address, fraudulent websites and the service providers thereof have no connection with the Bank and its affiliates. The Bank shall not be responsible for any loss or damage caused by or in connection with the phishing email, fraudulent websites and/or the platform operator thereof.

The Bank will not send emails to customers with hyperlinks directing to log-in sites and/or to request for personal information. The Bank wishes to remind customers and the public not to open such phishing email and not to disclose any personal or financial information to any suspicious email and/or call without verification of the message sender’s identity.

The Bank also wishes to remind customers and the public that the Bank’s official website address and official email domain are www.dahsing.com and @dahsing.com respectively. Customers and the public should always check the URL and look for the secure padlock icon in the address bar before entering any login ID, password and/or personal/financial information. Customers and members of the public are advised not to provide any login credentials or personal/financial information to and conduct any transactions on suspicious websites and/or mobile apps.

The Bank has reported the case to the Hong Kong Monetary Authority and the Hong Kong Police Force. Any customer or member of the public who has provided login credentials and/or personal/financial information via the phishing email and/or fraudulent websites should promptly call the Bank’s Security Alert Hotline on 2828 8159 for assistance, as well as to report the incident at the nearest police station, or contact the Anti-Deception Coordination Centre of the Hong Kong Police Force for assistance by calling the 24-hour Anti-Scam Helpline 18222.

Overseas customers and members of the public who have fallen victim to the scam are advised to immediately report the incident to any local police station or contact the local anti-scam hotline (if available) for assistance.

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About Dah Sing Bank

Dah Sing Bank, Limited (the "Bank") is a wholly-owned subsidiary of Dah Sing Banking Group Limited (HKG:2356). Founded in Hong Kong over 75 years ago, the Bank has been providing quality banking products and services to its customers with a vision to be "The Local Bank with a Personal Touch". Over the years, the Bank has been rigorous in delivering on its brand tagline to grow with its customers in Hong Kong, the Greater Bay Area and beyond – "Together We Progress and Prosper". Building on our experience and solid foundation in the industry, our scope of professional services now spans retail banking, private banking, business and commercial banking. Meanwhile, the Bank is also making significant investments in its digital banking capabilities to stay abreast with smart banking developments in Hong Kong and to support financial inclusion at large.

In addition to its Hong Kong banking operations, the Bank has wholly-owned subsidiaries including Dah Sing Bank (China) Limited, Banco Comercial de Macau, S.A., and OK Finance Limited. It is also a strategic shareholder of Bank of Chongqing with a shareholding of about 13%. The Bank and its subsidiaries now have 64 operating locations in Hong Kong, Macau and Mainland China.